



**For immediate release**

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**KV Federal Credit Union  
chooses Coastal Outsourced Solutions  
for its Delinquency Management Solutions Provider.**

*FAIRHAVEN, MA Dec 14, 2017* – Coastal Outsourced Solutions (COS) announces today that KV Federal Credit Union (KV FCU), an Augusta, ME based credit union, has selected its default servicing, delinquency management and collections solutions provider.

Coastal Outsourced Solutions offers a comprehensive customized third party software, which automates collection and special asset recovery operations and provides substantial operational, regulatory and financial advantages that proves to be beneficial for customers such as KV FCU in need of outsourced solutions. Our proven servicing experience, technology infrastructure, and continual updates to meet changing regulatory requirements will help accommodate the expected growth of KV Federal Credit Union while supporting its compliance efforts.

“Our goal is to help our partner financial institutions to streamline processes and support overall market growth,” explained Jack Sullivan, Director of Sales for Coastal Outsourced Solutions. “We take pride in the services and solutions we provide to achieve the unique objectives for each of our clients and we’re very excited to have KV Federal Credit Union as part of this journey.”

**About Coastal Outsourced Solutions:**

A subsidiary of First Citizens’ Federal Credit Union, Coastal Outsourced Solutions was developed to assist in providing a broad suite of support solutions for small and mid-sized financial institutions that need help in dealing with margin compression and new and/or changing regulations and technologies. Based in New England, our staff takes pride in the many relationships we have established in the industry and can provide high quality service to your customers. Visit us at [www.coastaloutsourcedsolutions.com](http://www.coastaloutsourcedsolutions.com)